

Terms & Conditions* (Basic)

1. Price is valid for travel dates as specified in the quote
2. All prices are subject to change until booking is confirmed
3. All prices are per guest on Twin Share basis
 - a. Single, Triple and Multi Share prices are available on request
4. Price is inclusive of 15% New Zealand GST (Goods & Services Tax)
5. GROUP GUEST LIST MUST BE SUPPLIED 30 DAYS IN ADVANCE OF DEPARTURE DATE FROM INDIA
6. GROUP bookings & Cancellations policy as follows:
 - a. Booking must be confirmed at least **90 days** prior to actual date of arrival
 - b. **40% Advance of entire group amount MUST be paid at time of booking confirmation**
 - c. **Balance 60% payment must be made 30 days before date of arrival** of guests
 - d. **If full payment is not received 21 days before guests' date of arrival, we will be forced to cancel all reservations held under your guest names**
 - e. If program is cancelled after advance payment and before making full payment any cancellation fees applicable as per our providers will be charged along with 5% of total amount will be deducted as service charge before making refund
 - f. If program is cancelled after making full payment, there will be no refund
 - g. All applicable bank and credit card services fees are to your account either during payment or refund
7. All experiences are provided by our experience partners
8. For any reason the scheduled experience is cancelled by the provider or postponed due to unsuitable conditions
 - a. They will try to reschedule a suitable alternate time failing which a refund for the specific experience will be made
9. All accommodation (STAY) is subject to availability at time of booking
 - a. All rooms in STAY by default are the lead in category rooms unless otherwise mentioned
 - b. If specific accommodation (STAY) is unavailable, suitable alternate accommodation will be arranged within the same class category
 - c. Prices within the same class category are not the same and if the offered/named STAY in specific class category is not available the quoted price is subject to vary and can go up or down
 - d. It is not always possible to offer accommodation in the same price or class category. On such occasion the next best alternative accommodation class will be offered .