

SPECIFIC EXTRA DETAILS FOR STAYS (ACCOMMODATION)

- Stays (accommodation) shown in program are only a suggestion as well as the alternates given.
- All Stays are subject to availability
- Unless otherwise stated all rooms are the lead in category rooms in all STAYS
- Minimum nights, special event surcharges are applicable during premium holiday season
- When no contracted rate and/or allotments are available the BAR (Best Available Rate) as prescribed by the property will be applicable

Terms & Conditions (Basic)

1. Price is valid for travel dates between October 1, 2016 to April 30, 2017 (excludes premium holiday season Dec 23, 2015 to Jan 10, 2016 & Chinese New Year and all special event and blackout dates)
2. All prices are subject to change until booking is confirmed
3. All prices are per guest on Twin Share basis
 - a. Single, Triple and Multi Share prices are available on request
4. Price is inclusive of 15% New Zealand GST (Goods & Services Tax)
5. All bookings must be made as follows:
 - a. Booking must be confirmed **60 days** prior to actual date of arrival
 - b. **100% payment must be made 30 days before date of arrival** of guests
 - c. Please note if full **payment is not received 21 days before** guests' date of **arrival** we will be forced to cancel all reservations held under your guest name
 - d. If program is cancelled after making full payment and is 72 hours before actual date of arrival the service charge fee will be 25% of the program price
 - e. If program is cancelled within 48 hours of arrival date there will be no refund
 - f. All applicable bank and credit card services fees are to your account either during payment or refund
6. All experiences are provided by our experience partners
7. For any reason the scheduled experience is cancelled by the provider or postponed due to unsuitable conditions
 - a. They will try to reschedule a suitable alternate time failing which a refund for the specific experience will be made
8. All accommodation (STAY) is subject to availability at time of booking
 - a. All rooms in STAY by default are the lead in category rooms unless otherwise mentioned
 - b. If specific accommodation (STAY) is unavailable, suitable alternate accommodation will be arranged within the same class category
 - c. Prices within the same class category are not the same and if the offered/named STAY in specific class category is not available the quoted price is subject to vary and can go up or down.
 - d. It is not always possible to offer accommodation in the same price or class category. On such occasion the next best alternative accommodation class will be offered

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* For full details please see our "Terms & Conditions" page on www.classictours.in